



# Greenhills Primary School

## 1:1 iPad Program

### Frequently Asked Questions

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# Introduction

Greenhills Primary School believes technology is a key component to living and learning in the 21st century. It is vital that our students have immediate access to technology to develop literacy and numeracy skills while developing an understanding of the community and the world in which they live.

## Frequently Asked Questions

### **1. Why iPads?**

iPads provide an efficient, cost-effective way to enhance opportunities for student learning in our classrooms. Their ease of use, reliability and ability to engage with our specialist program were also significant factors in our decision to use iPads from 2021 onwards.

### **2. Why can't we use a Samsung or Android tablet or a netbook?**

iPads allow teachers and students to efficiently access technology in a lesson, without the hassle of booting up like a traditional laptop or netbook. Having one consistent platform means teachers and students benefit from all of the features iPads provide. Our classroom management tools and content filters are also far more effective when covering one type of device.

### **3. How will iPads be used in the classroom?**

At Greenhills, we use iPads to redefine how students learn. They are used so that students can complete tasks that are inconceivable without them. We do not use iPads to substitute existing literacy and numeracy processes like writing or problem solving.

### **4. How will my child learn to type if they have an iPad?**

We have a bank of wired keyboards for students to use when they are completing typing intensive tasks like publishing their writing or preparing presentations. For most tasks, we do not use iPads to replace handwriting.

### **5. How much time are children going to spend on screens at school?**

This will vary according to the lesson's purpose. For some learning tasks there may be no screen time, however for others, the entirety of the learning task may require the use of an iPad. Many lessons may feature the use of an iPad for a short amount of time, for example to photograph or record a learning task at the end of a lesson.



## **6. How do you monitor iPads and their usage at school?**

The school's internet is filtered to block inappropriate content like social media sites and their related apps. In class, teachers use the Apple Classroom app, which allows them to monitor student activity to ensure they are on task. It also allows them to set the apps that students can use in a session so that they stay on task.

## **7. What are the minimum iPad requirements?**

We recommend the latest version of the 10.2-inch iPad Wi-Fi in 32GB or 128GB configurations as listed on our school portal.

## **8. How much does an iPad cost and are there payment options?**

A base model iPad suitable for school costs approximately \$450-\$500. Our retail partner Compnow has payment options including 6 months interest free and a lease option for 24-36 months with an option to own at the end of the lease.

## **9. We already have an iPad, can we use it?**

You may use any iPad provided it is no older than four years old and can run the latest version of iOS. We do not recommend using an iPad Mini as it's small size can limit useability.

## **10. Should I get a Cellular enabled iPad?**

We do not recommend purchasing a Cellular enabled iPad. Students will have access to the Internet at school (which is filtered to block any inappropriate content). As a Cellular enabled iPad can bypass our school network, we cannot ensure the safety of the device.

## **11. What accessories do we need?**

To use the iPad at school, you must have a hard case, headphones and charger. If you do not have these accessories, you cannot use your iPad at school.

The Apple Pencil (or similar) is optional and not a required accessory.

## **12. Do iPads require a cover?**

It is essential that student iPads are brought to school in a hard case for protection. Please ensure that the cover protects both the front and back of the iPad.

## **13. What are the benefits of purchasing an iPad from the school portal?**

The portal allows families to purchase a new iPad and required accessories at a special educational price and has payment terms such as 6 or 12 months interest free.



#### **14. What other costs are involved?**

Regardless of whether you decide to bring your own iPad or purchase a new device from our portal, there will be an additional \$25 Software and Licence Fee. This covers the cost of access to our school purchased apps and network. This is paid via Compass.

#### **15. What do I need to do to set up the iPad for use at school?**

If you order your iPad from the school portal and choose to have it delivered directly to the school, it will be set up prior to you receiving it.

If you have not purchased from the school portal or if you order your iPad from the school portal and choose to have it delivered to you home, please deliver the iPad to school ready to be set up as a new device. If your iPad is currently set up and in use, please back up your data, sign out of all Apple accounts and reset the device to factory settings.

#### **16. Do we need to create an Apple ID?**

An Apple ID is not required to run the iPad on the school network. You may, however, add one once it is set up.

When creating an Apple ID for your child, we strongly suggest you use Family Sharing for safety and security purposes. Please visit this link for more information: <https://www.apple.com/family-sharing/>

#### **17. Will my child's iPad be safe at school?**

It is important that students learn to manage their own technology and take responsibility for keeping their iPads (and accessories) by keeping them in their cases and ensuring they are in a safe and secure location at all times.

When the device is not in use, students will store their iPads securely in their classroom. Parents should discuss with the students suitable storage locations for iPads whilst at home.

#### **18. What do I do if my iPad breaks?**

If the iPad breaks due to being dropped or mistreated you will need to organise to have it repaired. Please visit your local Apple store or authorised repairer to explore repair options.

If you purchase an AppleCare protection plan with your device, there is a fixed fee payable for all repairs



### **19. What about warranty and service?**

For general network support, our school technician will troubleshoot and resolve issues.

For hardware issues, such as physical damage or faults with buttons or screens, the device will need to be taken to an authorised Apple Service Centre.

Additional warranty coverage can be purchased through the Greenhills iPad portal website or your preferred independent retailer.

### **20. Which Apps will be required?**

Once the iPad has been added to the school network, it will be loaded with all of the Apps your child needs for education. Parents will not be required to purchase additional apps themselves.

### **21. Can we put our own Apps/songs/media on the iPad?**

Yes, provided there is enough remaining space to ensure the educational needs of the iPad can still be met.

Be advised that any content on the device prior to the start of the school year will need to be backed up, as the iPad will be cleared when being added to the network.

Please note, the Department of Education filters and blocks inappropriate content, which will result in certain apps becoming unusable when connected to the school network.